



“Helping Local Businesses Wrangle Technology”

# SERVICE PLANS

	<b>RADICAL</b> (Everything)	<b>AWESOME</b> (Server and/or Desktop)	<b>COOL</b> (Server)	Basic (no agreement)
Remote Monitoring of Server Critical Functions	•	•	•	
Remote Server Monthly Maintenance	•	•	•	
Continuous & Preventative Maintenance of Servers	•	•	•	
Server Administrative Tasks (Manage Domain Users/Exchange etc)	•			
Remote Workstation Monitoring	•	•		
Continuous Workstation Preventative Maintenance	•	•		
Backups w/ Monthly Verification	•	•	Server Only	
Anti-virus Software	•			
Password Utility	•			
Remote Support	•	•	Server Only	\$100/hour
Onsite Support	•	\$75/hour	\$75/hour	\$100/hour
Set Up New Workstations (First 3 hours)	•			
Network Equipment Maintenance and Communication with ISP	•			
Additional Labor (New devices/software, unsupported items)	\$75/hour	\$75/hour	\$75/hour	\$100/hour
Monthly Investment	\$300/Server \$65/Workstation	\$150/Server \$35/Workstation	\$150/Server	

You don't wait until your car won't start to get an oil change; don't wait until you're in the middle of a disaster to call Radical Bomb Technology. Our service plans are designed to keep your business running with as little downtime as possible.